

**From:** [Regina Crump](#)  
**Subject:** AEIC Committee Connection - AEIC Data Analytics Council Holds Virtual Meetings  
**Date:** Thursday, June 25, 2020 1:56:20 PM

---



## AEIC Data Analytics Council Holds Virtual Meetings

After canceling its face-to-face Spring Meeting due to the COVID-19 issue, which was to include a joint session with the AEIC Customer Service Committee, the AEIC Data Analytics Council held a virtual meeting on June 16. In addition to Council members, interested associates from member companies were invited to attend, and more than 40 utility representatives participated.

The initial session focused on utility use of bots and Robotic Process Automation (RPA). Three member companies offered insights about their journey into developing bots and RPA, and addressed a number of topics, including the workforce of the future, software platforms and licensing considerations, organizational issues including job descriptions, ideation, valuation and prioritization, and lessons learned.

The presentations were as follows:

- “Transforming a Utility” presented by Raquel Solomon Manager, Enterprise Automation at Eversource Energy, and Jack DePerrior of Ernst & Young
- “Standing Up an Enterprise-Level RPA Program” presented by Josh Power, Capability Owner, Advanced Analytics, Automation, and AI at Oncor
- “Exelon Intelligent Automation Story, Success, and Results” presented by Ray Fronczak, Sr. Manager IT, at Exelon
- 

The afternoon session included status updates on the Whitepapers currently under development by the Council:

- “Organization, Education, and Development for DA Capabilities” by Josh Power from Oncor
- “Image Recognition II” by Ben Spanswick, Manager Data Analytics and Performance at PPL, and Ron Davis, Quality Project Manager at FPL
- “Operational Load Forecasting” by Victoria White at Oncor
- “Customer 360” by Denise Ralston, Director of Customer Service Analytics, and Tom Siudak, Supervisor Data Management and Analytics, both from FirstEnergy
- 

The next Data Analytics Council virtual meeting will be held **July 7, 11:00 – 3:30 EDT, and will focus on data analytics applications for vegetation management**, with presentations by EPRI, Exelon, Duke, Oncor, and FPL. **All employees of AEIC member companies are invited to participate** and can join the Microsoft Teams Meeting with the link below:

[Join Microsoft Teams Meeting](#)

[+1 234-901-0305](#) United States, Akron (Toll)  
Conference ID: 705 685 686#

Finally, the Council thanks Diana Mahoney, Council Secretary, from Eversource Energy, who will

retire June 30, for her many contributions getting the Data Analytics Council up and running. Congratulations Diana, enjoy. We'll miss you!