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Dominion Energy Wins 2025 AEIC Achievement Award for Data Center Capacity Request Solution

Transformative initiative designed to meet the surging demand for electric service in Virginia

Richmond, VA— November 6, 2025 — The [Association of Edison Illuminating Companies \(AEIC\)](#), the electric utility industry's leading authority for operational excellence, announced today that [Dominion Energy](#) has received one of the Association's 2025 Achievement Awards.

The AEIC Achievement Awards are presented annually to member companies who have clearly demonstrated significant contributions to advancing operational excellence in the electric utility industry.

Dominion Energy was recognized for its Data Center Capacity Request Solution, a transformative initiative designed to meet the surging demand for electric service in Virginia. With annual capacity requests nearing 1,000MW and individual projects now requesting gigawatt-scale service, the company faced a critical need to modernize its project intake and tracking processes and systems. The solution—a robust, integrated platform combining a customer-facing portal, internal project management tools, automation, and data governance—has revolutionized how Dominion Energy manages these large load capacity requests. It delivers transparency, efficiency, and scalability, setting a new standard for customer service and operational excellence in the electric utility industry.

“The primary challenge addressed with this solution was the inability to scale manual and disparate processes and tools to handle the exponential growth in data center demand,” said Matt Heartwell, Manager Data Center Practice. “Our team addressed this challenge by automating workflows to reduce human error and processing time, integrating GIS tools to visualize substation locations and circuit availability, and enabling two-way data exchange between the customer and various internal teams, ensuring real-time updates.”

The solution has delivered measurable improvements in efficiency, transparency, and customer satisfaction including faster project turnaround times due to automated workflows and real-time tracking; improved data accuracy through centralized governance and integration with GIS; and enhanced customer experience via a self-service portal with real-time status updates.

“This project exemplifies Dominion Energy's culture of innovation and collaboration,” said Steve Hauser, CEO, AEIC. “The team's ability to align diverse stakeholders around a shared vision was instrumental in the project's success. Their work not only addressed immediate operational challenges but also laid the foundation for future scalability and innovation.”

Dominion Energy was presented with the award on Friday, November 6th at AEIC's 141st Annual Meeting in Charleston, SC. To see a full list of 2025 AEIC Achievement Award recipients, visit <https://aeic.org/achievement-awards/>.

About AEIC

AEIC brings together the electric utility industry's leading operations experts to rise to challenges, accelerate opportunities, and achieve excellence in all aspects of generation, transmission, distribution, and storage of electric power for the benefit of its members, the industry at large, and consumers, worldwide.

Founded by Thomas Edison and his associates in 1885, AEIC is the electric utility industry's longest-serving and preeminent association. Today, AEIC's members work closely together to share knowledge and provide guidance to the industry essential to achieving a modernized grid that delivers a secure energy future for all. To learn more about AEIC, its technical committees, and member companies, visit <https://aeic.org/>.

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